

September 2023 price changes for Domestic, USA and International Parcel Services



This overview is a notice of the changes affecting the services you or an authorized user of your agreement with Canada Post use. **Please share this information with the appropriate representatives within your organization.**

On September 11, 2023, we will be increasing prices for our Domestic, USA and International parcels. These adjustments reflect the rising costs of processing and delivery, as we work to increase our capacity to better meet our customers' changing needs and serve the growing number of addresses across Canada.

We are working hard to be the best delivery partner possible – the partner that can elevate your business and that you and your customers can count on every day. We are committed to ensuring our pricing remains competitive and consistent with past adjustments, and that you continue to receive the best possible customer experience.

The price increases will affect the following services:

Domestic	USA/International
Priority™ Xpresspost™ Xpresspost™ Certified Xpresspost™ Banking Expedited Parcel™ Regular Parcel™ Library Materials Day-old chicks	Xpresspost™ – USA and International Expedited Parcel™ – USA International Parcel – Air and Surface Small Packet™ – USA and International Tracked Packet™ – USA and International

Average price increase

- The weighted average price increase for commercial customers using Domestic Parcel services is 3.4%.
- For USA/International, the weighted average price increase for commercial customers is 2.5%.

Options and surcharges

Changes to option and surcharge prices (refer to the Customer Guide for detailed specifications):

Rate increases for shipping options and surcharges include:

- Liability Coverage (up to \$100) for Regular Parcel will increase from \$2.50 to \$2.75.
- Additional Liability Coverage will increase from \$2.50 to \$2.75.
- The additional handling surcharge (for oversized/unpackaged items) will increase from \$18 to \$21.

Peak season surcharges (October 30, 2023, to January 14, 2024):

- The surcharge for additional handling (for oversize/unpackaged items) will increase from \$21 to \$30.
- The surcharge for items that exceed Canada Post's specifications for size and weight (out-of-spec) will increase from \$300 to \$400.

The latest *Parcel Services Customer Guide* is always available at canadapost.ca/parcelservices.