

Q1. Why have changes been made to the lists of items eligible for shipment under the Food Mail Program?

- A. The Food Mail Program is managed by Indian and Northern Affairs Canada (INAC) and is administered by Canada Post. On May 21, 2010, Indian and Northern Affairs Canada announced changes to the lists of eligible items to place a greater focus on nutrition.

Q2. When do these changes become effective?

- A. October 3, 2010.

Q3. What changes have been made to the eligibility list?

- A. The following changes have been made:
- Changes to the *Nutritious Perishable Food* category apply everywhere.
 - For communities with marine service (sealift, barge or ferry), the *Essential Non-Food Items* category has been eliminated, and a shorter list of items remain eligible in the *Non-Perishable Food* category.
 - For communities without marine service, there are no changes to the *Non-Perishable Food* and *Essential Non-Food Items* categories.

For details, see attached documents or visit canadapost.ca/foodmail or <http://www.ainc-inac.gc.ca/ai/mr/nr/m-a2010/23356fmp-eng.asp>.

Q4. How will I know which communities have / don't have marine service?

- A. Refer to the list of Air Stage destinations included in this package.

Q5. What is the consequence if a Food Mail shipment destined for a community that does have marine service contains items only eligible for shipment to communities without marine service?

- A. The tendering of appropriate Food Mail items based on their type and destination is the responsibility of the shipper. The ineligible goods will be refused.

Q6. Are there any changes in how I prepare, process, deposit and transport my Food Mail items?

- A. No. The processes in place today will continue to be followed.

Q7. How will Canada Post monitor the types of food and goods that I ship under the Food Mail Program?

- A. The existing verification processes will be used to ensure that only eligible items are shipped using the Food Mail Program.

Q8. How will requests for new shippers be handled after October 3, 2010?

- A. New shippers will be added to the existing program up until December 31, 2010. After that date, shippers interested in shipping food to the North should review the details of the *Nutrition North Canada* Program, which becomes effective on April 1, 2011.

Q9. Where can I get additional information on the changes and the new *Nutrition North Canada* Program?

- A. For addition details, visit the Indian and Northern Affairs Canada website at <http://www.ainc-inac.gc.ca/nth/fon/nn/index-eng.asp>.